



SendTech Solutions
Smart Lockers

Smart Lockers

Automated delivery
management systems



Smart Lockers are revolutionising the way consumers and businesses receive and distribute their deliveries.

Pitney Bowes provides a software, lockers, database and service solution for optimal management of deliveries, so your building can maintain a high-end look and efficiency.



Commercial offices

Research indicates more and more people are directing their deliveries to work. Over a third of those are receiving parcels more than once per month. With this addition to B2B deliveries, buildings are finding it increasingly difficult to manage courier traffic in lobbies, lifts and loading bays. Optimised for high-density environments, Smart Lockers enhance building security and efficiency, and lower operating costs. Smart Lockers turn parcel management into a modern workplace amenity for employees and tenants.



Residential apartments

For multi-family residential developments, receiving parcels is fraught with difficulties, security risks, and countless frustrations. Residents are often unable to have parcels delivered safely and successfully to their home and regularly have to squeeze in an inconvenient trip to the local post office or depot. In the USA, where similar solutions are already ubiquitous, they are the second most sought after apartment amenity behind fitness centres. Smart Lockers ensure efficient, secure, 24/7 access to ANY delivered items direct to homes making it an essential service for modern living.



Student residences

Students are among the most prolific online shoppers and residence staff are buckling under the burden. Processes include double-handling of packages, manual logs and notifications, and ad hoc storage of parcels. Inefficient daily operations and hazardous, unsightly workspaces are the norm. Students face inconvenient, limited access to deliveries and long queues waiting to collect. Smart Lockers improve operations, freeing up staff time to facilitate making more meaningful connections with every student, enhancing student experience and wellbeing.



Mailroom/internal applications

Want a better solution to internal-only deliveries and mail distribution? Talk to the Pitney Bowes team to adapt this application to suit your specific needs.

Modular and customisable for seamless integration.

Main features:

- 5 standard tower designs each 1m x 2m x 0.5m
- 1 kiosk with any combination of towers
- We help you size the system to your building
- Requires nothing more than power at the site
- Locate them indoors or outdoors
- A luxury aesthetic to suit any building



Point of Differentiation	Tangible Benefit
Choice of staff or courier-direct deliveries	Delivers labour savings of 4-6mins per parcel. Frees up staff for more meaningful interactions.
Contactless delivery and collection	Maximises hygiene. Facilitates contactless check-in option.
SMS pick-up notifications	Speeds up collection times and improves utilisation. Maximises return on investment.
Streamlined locker footprint with optional custom branding	Minimises floorspace requirement. Locker aesthetic can be updated to match the residence vibe.
Live customer support	Customers tell us they love the Smart Locker experience.

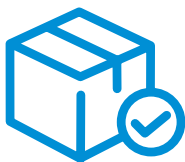
How it works



Your staff or any couriers can deliver straight into your Smart Lockers.



Recipient automatically receives a secure access code for 24/7 collection.



Recipient collects parcel at their own convenience.

Pitney Bowes Smart Lockers

Powered by Groundfloor

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